

practical

Below you will find useful information for your journey and stay during the festival in Torino.

Urgent Emergency

Medical Assistance tel. 118

Police tel. 113

Fire fighters tel. 115

Non-urgent Emergency

Carabinieri tel. 112

Municipal Police tel. +39 011 4606060

Emergency medical service tel. +39 011 5747

Emergency medical Paediatric service tel. +39 011 5621606

Breakdown Service - for cars (ACI) tel. 803116

Hospitals

The main hospitals in Torino:

Ospedale Molinette

Corso Bramante, 88-90 - tel. +39 011 6331633

Ospedale Maria Vittoria

Via Cibrario, 72 - tel. +39 011 4393111

Ospedale CTO (Orthopaedic Trauma Centre)

Via Zuretti, 29 - tel. +39 011 6933111

Ospedale Infantile Regina Margherita (Children's Hospital)

Piazza Polonia, 94 - tel. +39 011 3134444

Ospedale Mauriziano Umberto I

Largo Turati, 62 - tel. +39 011 5081111

Tourist information

The reference points are the tourist offices and Turismo Torino.

www.turismotorino.org

Piazza Castello (at the corner of Via Garibaldi)

Torino Porta Nuova railway station

Corso Vittorio Emanuele II (in front of Porta Nuova railway station)

Via Riberi (near the Mole Antonelliana)

opening time: daily, from 9.00 to 18.00

International Airport of Torino Caselle

opening time: daily, from 9.00 to 17.00

ObjecTo - Torino Official Souvenir

Is the official merchandise line of the city offering original and symbolic products with an innovative style. You will find ObjectTo products in the offices of Turismo Torino, in Piazza Castello and in major museums of the city.

Transport

Airplain

This is a detailed section for those arriving by plane, where you can find all the information you need to reach the city centre. Once in the centre you can comfortably move using public transport. [Click here to download the information!](#)

Train

In Torino there are four railway stations.

Stazione Torino Porta Nuova (corso Vittorio Emanuele, in front of piazza Carlo Felice) is currently the main station, a reference point for national and International connections.

Stazione Torino Porta Susa (in piazza XVIII Dicembre 8) is currently under an important project of renovation that will transform it in a contemporary structure that will become a central hub of regional, national, international and high-speed rail lines in Torino. The other stations are the Lingotto (via Pannunzio 1), that connects the city to the south of Piemonte, and the Stazione Dora (piazza Baldissera) from where trains to/from the airport of Torino and for the Valli di Lanzo are departing.

Train schedules are available at the railway station or on the website www.trenitalia.com

Car

In the city centre, to drive and park within the area known as ZTL Centrale is prohibited in the weekdays (Saturday excluded) from 7.30 am to 10.30 am. Only authorised vehicles can circulate inside of that time slot.

The full list of streets and avenues marking the ZTL area can be found on the website: www.comune.torino.it/ztlpermessi

Bus and Tram

In the city they are functioning from 5.00 to 00.00. Friday, Saturday and before holidays the Night Buster or the line n. 10 are operating, connecting the centre with other areas of the city from 00.00 to 5.00. The ticket cost is € 1.50 for unlimited rides within 90

minutes, and can be purchased in all newsagents, tobacco shops and authorised bars that display the logo GTT (Torino Transport Group), or from vending machines of the underground stations. You can also buy a carnet of 15 tickets at € 17.50, 4 hours tickets at € 3, to be used within 9.00 and 20.00, a day ticket at € 5, a 2 day ticket at € 7.50, 3 day ticket at € 10. There is also a personal weekly ticket valid from Monday to Sunday included (must be validated at the beginning of the first race of the week and you must have an identification document with you), it costs € 12. The ticket must be validated at the machines located on the means of transport. Children under 11 have the right to freely use the GTT network.

Historic tram

The historic tramline 7 has been operating again for a few years. This special tram offers the opportunity to cross the city centre, transporting you into another era (the last stop is in Piazza Castello). The tramline was designed to be both a "museum in motion" and perfectly integrated into the urban network. It was also figured by the idea of proposing again the line of avenues running from the late nineteenth and early twentieth century areas. The trams all date to the period between the 30s and 50s and have been completely restored, brought back, aesthetically, to their former glory and updated in the electrical and mechanical engineers apparatus. You can travel on the historic line 7 using the normal urban tickets and passes. For more information on routes, stops and timetables, visit the GTT website.

More info on www.comune.torino.it/gtt

Underground

The underground has only one line connecting the south with the west area of the city, passing through the centre. It's open from Monday to Friday starting at 5.30 am up to 11.30 pm, on Saturday from 5.30 am to 1.10 am, on Sunday and holidays from 8 am to 10 pm. When not in use, the underground is replaced by the bus n. 101 with the following schedule: from Monday to Friday 4.30 – 5.30 am and 11.30 pm – 1.00 am, on Saturday from 4.30 to 5.30 am, on Sunday and holidays 5.00 – 7.00 am and 9.00 pm – 1.00 am.

It usually runs every 2 minutes during rush hours and every 4 minutes during the rest of the day. The underground service is managed by GTT. A single ticket costs € 1,50 and is valid only for one trip.

More info can be found on www.comune.torino.it/gtt

[TO] Bike

[TO] Bike, Torino's bike sharing service, is operative. This service has been designed for residents and tourists and it counts on 116 stations. **A special and exclusive pass has been set for the festival participants:**

- **A Festival Pass - lasting for 8 days: € 6.00 (inclusive of € 4.00 credit)**
- **A Day Pass - lasting for 24 hours: € 4.00 (inclusive of € 2.00 credit)**

The service gives the possibility to take a bike in one of the 116 city stations, and deposit it in any other station with free parking places. The bikes are free for less than 30 minute ride (even for several times a day). Longer rides will be charged on an hourly rate. The pass can be purchased online at the [TO] Bike website and picked up at the store on Via Santa Chiara 26/f.

More info on www.tobike.it

Taxi

In Torino we don't usually stop the taxi on the street. To request this service you must call the operators. Please note that the driver will activate the taximeter at the time of the call. Alternatively, you can go directly to the designated parking areas. The more central ones are:

Porta Nuova railway station (Via Nizza or Via Sacchi)

Porta Susa railway station (Piazza XVIII Dicembre)

Piazza San Carlo (at the corner of Via Santa Teresa)

Piazza Castello (at the corner of Via Pietro Micca and Via Po)

Piazza CLNPiazza Carlo Felice (on both sides)

Piazza Vittorio Veneto (at the corner of Via Po)

Piazza Palazzo di Città (in front of the Town Hall)

Corso Vittorio Emanuele II (at the corner of Via Madama Cristina)

Centrale Radio Taxi tel. +39 011 5730

Pronto Taxi tel. +39 011 5737

Currency

The currency used in Italy is the Euro. The most used values are banknotes of 10, 20, 50 and 100 Euros. An interesting fact to note is that on the 2 Euro coin, commemorating the 2006 Winter Olympics, and the 2 cent coin, figures the Mole Antonelliana.

Currency Exchange Services

You can change the currency in appropriate offices located in the city. One of these is in Porta Nuova railway station next to the trains. Opening time:

Monday, Wednesday, Thursday, Friday: 8.00 to 19.00

Tuesday and Saturday: 9.00 - 18.00

Sunday: 10.00 - 18.00

Banks

Banks are generally open to the public from Monday to Friday, starting at 8.30 to 13.30 and from 15.30 to 16.30. In the city centre there are numerous ATM machines. The main ones are:

Intesa Sanpaolo, Piazza San Carlo 156

Intesa Sanpaolo, Piazza Carlo Emanuele II 13

Unicredit, Via Roma 140, and Via Po 36

Credit card

Credit cards are accepted for all types of purchases, but it is always best to check or ask first. The credit cards that are mostly used are VISA, Mastercard, American Express and Diners Club.

Post offices

Post Offices are generally open from Monday to Friday, 8.30 to 14.00, and Saturdays from 8.30 to 13.00. Some offices in the city centre are open in the afternoon until 19.00.

Posta Centrale, Via Alfieri 10

Ufficio Postale Torino Porta Nuova, Via Sacchi 2

Pharmacies

Pharmacies are generally open from Monday to Saturday, 9.00 to 12.30 and from 15.30 to 19.30

To purchase medicines outside of the usual hours, you can contact these pharmacies:

Farmacia Boniscontro (Corso Vittorio Emanuele II 66)

Monday to Friday from 00.00 to 12.30 and from 15.30 to 00.00

tel. +39 011 538271

Farmacia Comunale 25 (Porta Nuova train station hall)

Monday to Sunday from 7.00 to 19.30

tel. +39 011 542825

Farmacia Porta Nuova (Via Sacchi 4)

From 8.00 to 19.30, and on weekends during daytime and evening hours on alternate weeks

tel. +39 011 54 53 72

Farmacia Nizza (Via Nizza 65)

Monday to Friday from 00.00 to 12.30 and from 3.30 to 00.00

tel. +39 011 6699259

Shopping, bars and cafes

The long arcade walk was created for the Savoy's promenades in the centre of the city. Today it's a real shopping tour. Via Roma, and the parallel streets of Via Lagrange and Carlo Alberto, host the most prestigious Italian and international fashion brand names, where to find the most elegant item according to the latest fashion trends. If you want to remain faithful to the traditional historic brands of Torino, you will also come across the ateliers and tailor's shops.

The scenic Galleria Subalpina, in the Art Nouveau style, opens onto Piazza Castello, whose arcades invite you to continue along Via Po, where you can find stands of second hand books and records, and antique and vintage bookstores. On the other side, you can take a pleasant walk along one of Europe's longest pedestrian routes, Via Garibaldi, which runs through the streets of the Quadrilatero Romano. This is an alternative route where you can find small handcraft workshops and historic or contemporary ateliers. Shops are usually open from 10.00 to 13.00 and from 15.30 to 19.30, from Monday to Saturday (some stores may have different schedules with prolonged openings and may be open on Sundays). The clothing stores and household item shops may be closed on Monday mornings and the food stores on Wednesday afternoon.

Shopping centres are generally open daily, including Sundays, from 9.00/10.00 to 22.00. The supermarkets are open from Monday to Saturday, 8.30 to 19.30.

Cafés and bars are generally open from 7.30 to 20.00. The pubs where you can have a drink or a cocktail are open from 19.00 to 2.00, while the clubs are open from 22.00 to 3.00 (up to 6.00 on the weekend).

Markets

In Torino, there are more than sixty street markets where you can discover objects of the past and immerse yourself in an atmosphere full of colours. The passion for shopping "en plein air" is evident by the quantity and variety of Torino's markets. The poles of attraction are Porta Palazzo, the largest outdoor market in Europe, the true heart of the multi-ethnic city, and Balôn of Borgo Dora, a giant flea and antiques market, that is on every Saturday and the second Sunday of each month. The Balôn is a necessary destination for those who want to meet one of the most charming sides of Torino.

Photocopy shops

Gragnani G.S. srl

Via San Francesco da Paola 11/c

tel. +39 011 884915

This photocopy shop applies a special discount to the festival participants.

Internet point

Internet access is available in different public places and in some public areas with WiFi connectivity, open to both citizens and tourists. To access the WiFi service in public areas (network identifier FreeTorinoWiFi), it requires one of the following identifications:

Torinofacile

Please look on www.torinofacile.it /registration for the details on the card issuance.

FreeTorinoWiFi

You can get the credentials directly from the WiFi service's access portal. It's free for mobile phones.

Parks

Torino is one of the Italian cities with most green areas. It offers over 18,000,000 square meters of green areas, that are still expanding, over 60,000 trees, 300 km of tree-lined streets, 70 km of parkland along the river. Torino is also rich of historic gardens, hills and public parks. The most famous park and ancient symbol of the city is the Parco del Valentino, located in a splendid position on the left bank of the River Po, between the monumental bridges of Umberto I (Corso Vittorio Emanuele II) and Isabella (Corso Dante). The park is 1 km from Porta Nuova railway station and overlooks the hills. Inside of it there are numerous elements of historical and cultural interest such as the medieval village, the Castello del Valentino (one of the royal residences of the Savoy, a UNESCO's World Heritage), the Rock Garden and the Botanical Garden of the University of Torino. Within the park, especially in the area closest to the centre, there are also several nightclubs that liven up Torino's nightlife.

The other parks where you can relax or go jogging are:

The Giardini Reali, between Piazza Castello and Corso San Maurizio, that once it was part of the Royal Palace of the Savoy;

Parco Carrara called the Pellerina, between Corso Regina Margherita and Corso Appio Claudio, in which there is a fairground open all year;

Parco Ruffini, on Corso Trapani, which houses a sports arena;

Parco Michelotti, on Corso Casale, that once housed the local zoo;

Parco Europa, Cavoretto, located on the hills of Torino, is a panoramic viewpoint over the city and is open all year from 8.00 to 1.00.

Churches

Torino's Christian spirituality is revealed by a guided tour that leads to important religious buildings of architectural relevance. The Duomo di San Giovanni Battista houses the Holy Shroud of Christ and is the most important Renaissance monument. The Chiesa di San Lorenzo in Piazza Castello and the Chiesa del Corpus Domini, near Piazza Palazzo di Città, are also prominent buildings among Torino's religious architectures. The twin churches of San Carlo and Santa Cristina in Piazza San Carlo, are one of the typical images that each person has of Torino. In the city you cannot avoid visiting two architectural masterpieces by Juvarra as the Chiesa di San Filippo Neri and the Basilica di Superga. The noble heart of the city is dominated by the Santuario della Consolata, whereas the area near the Po is enriched by the neoclassical Chiesa della Gran Madre di Dio. Torino and its surroundings are a crossroads of peoples and cultures, hosting several religious minorities. The Jewish community is among the most important and rooted communities that, in the fifteenth century, enhanced the city's cultural and economic life. The Jewish temple of Torino and all the synagogues throughout the territory are true architectural and decorative jewels, as the ones of Chieri and Carmagnola. Recently, the strong presence of immigrants has created a vibrant Muslim community bearing its religious belief at the city's Mosque and Istituto Islamico, while the Orthodox's reference point for prayer and celebration is the Orthodox Church.

www.comune.torino.it/canaleturismo/en/chiese

Consulates in Torino

www.comune.torino.it/canaleturismo/it/istituzioni.htm

ACCREDITATION – How to reach Lingotto Fiere, in Via Nizza 294

The festival's registration will be open **on Friday 27th July from 9.00 to 21.00** at the Padiglione 5 of **Lingotto Fiere**, in Via Nizza 294. For those who are arriving from 28th July onwards, the accreditation will be at the festival offices of Piazza Castello.

By underground: from both main railway stations – from Porta Nuova, 6 stops in 8 minutes, and from Porta Susa, 9 stops in 20 minutes. Take the bus line 1 towards Lingotto and get off at the end of the line. Leaving the underground towards the Lingotto complex square, the accreditation point is on the right, next to Lingotto Gallery.

By bus: you can reach Lingotto Fiere by taking the bus lines 1, 18 and 35.

By car or bus: All motorways feed into the ring road of Torino. We suggest to exit on corso Unità d'Italia and follow the "Lingotto Fiere" directions. There will be a parking space for buses and cars. If requested, we will send you the necessary parking road map. From the Lingotto railway station you can reach the Lingotto Fire by walking through the Passerella Olimpica, the Olympic footbridge, indicated by appropriate signs.